

Is your
emergency
communications
plan

to hope
there isn't an
emergency?



Five questions
you need to
consider. Even if
you don't want to
know the answers.



Can you count on real-time employee data, or is it stuck in a spreadsheet somewhere?

- Are you able to track every itinerary of every traveler on every trip—even if it's booked outside your managed travel program?
- Quick—what are the addresses of your employees' home offices?
- Can you connect travelers' itineraries with employees' actual locations?



Can you accurately assess risk?

- Do you have a way to pull together risk assessment and trip disruption data with employee and traveler location information, so you know where problems lie and where risk is concentrated?
- Can you give your travelers a pre-trip risk assessment? Can you do it automatically before every trip based on timing you determine?



Can you communicate well enough to meet your duty of care?

- Do you have one system to reach employees and travelers, or is it more of a piecemeal approach?
- Do you know—and can you update and validate—your team's cell phone numbers?



Are your messages getting through?

- Can you call, email and text your people or do you just hope the channel you have is working?
- Does your system know which channel is right based on employee locale?
- Do you use multiple message gateways to send your messages?
- Do your texts get priority, or do they get lost?
- Can your employees reach you to confirm their safety or ask for help?



Are you locked into your support partnerships?

- Can you add new partnerships and securely share employee data easily, without disruption?
- Or are you tied down to specific partners with a “one-size-fits-all” solution?

If you didn't like *your* answers, here's *the* answer.

Work is stressful enough without having to worry about where all your employees are located or what's happening in their part of the world. But when you have a single system to access and assist every team member—whether they're working from home or trying to escape the earthquake in Ecuador—you'll know how to get to them, get them out, and meet your duty of care obligation.

Concur® Risk Messaging is the answer, combining real-time risk assessments with employee location and itinerary information—plus essential two-way communication capabilities, making it easy to take care of every employee, everywhere.



About Concur

Concur is a leading provider of integrated travel and expense management solutions—helping 15,000 companies in more than 100 countries control costs and save time. [Learn more at concur.com.](http://concur.com)